



Platte River

Power Authority

Estes Park • Fort Collins • Longmont • Loveland

Consolidated call center meeting

Monday, Nov. 4, 2024

1 - 3 p.m.

Platte River Power Authority

Agenda

1. Introductions
2. Purpose
3. What is the desired outcome?
4. Brief overview of how each owner community manages their call centers and tools used
5. Desired hours
6. Possible location
7. Other discussions as needed
8. Next meeting date